

Case study: Revolutionising Security at SEP2 with Island, the Enterprise Browser



SEP2, a cybersecurity specialist, provides a range of services and managed solutions for diverse clients in the public and private sectors. Like most organisations, SEP2 relies on a wide range of Software as a Service (SaaS) solutions and Cloud applications, covering all aspects of the business – from the HR system to the CRM platform, all the way through to the technical operations. The window to all these applications is, of course, through a browser.

Previously, SEP2 employees used various commercial browsers, each requiring specific security controls, VPNs, and proxies. As a business, SEP2 consistently grappled with the challenge of maintaining necessary levels of control over both their own data and that of their customers, while also striving to minimise friction for their own users. The multiplicity of point solutions funnelled all traffic through the data centre, resulting in resource and bandwidth consumption. Additionally, file scanning of downloaded files can add friction for users, even during personal browsing activities.





Island's offering

By switching to Island, SEP2 no longer have to deploy the range of point solutions but can instead secure their data straight through the browser.

What most excited Paul Starr, CEO and business leader of SEP2, was the multitude of solutions consolidated within Island's Enterprise Browser. These include web filtering, anti-phishing protection, DLP, and SASE capabilities, all integrated into a single product. The browser also allows for increased security measures when using a BYOD device compared to a company laptop.

"Our employees can be in the office, work remotely, use their own device at home and mobile devices, and I'm confidently reassured about the security of the device because we are securing at the browser level. It's like a company portal that allows



my users to be productive wherever they are, on any device." - Paul Starr, CEO

SEP2 can ensure that certain company resources, such as the HR system, can only be accessed through Island. Additional features, such as on-screen watermarks for sensitive information, limitations on entering corporate credentials on certain websites, and restrictions on copying and pasting, provide extra layers of security.

Working with Island

SEP2 have also found the Island team easy to work with. "Island has opened up a myriad of ways for us to improve our end user



experience whilst improving our security posture at the same time," says James Woodward, Head of Technical Services. "Whenever we had questions on how to best use the product, our dedicated contact at Island was quick to respond with helpful advice."

Implementing Island

The company found the process of implementing Island to be straight forward.

"From an implementation point of view, again this was all about reducing friction for our employees. Just by encouraging everyone to use it, showing the extra features and then enforcing it for corporate apps, most people only use Island now anyway. So,



we haven't had to enforce it because it's been a natural progression." - James Woodward, Head of Technical Services

The Future with Island

Implementing Island has proven to be a cost-effective solution for SEP2, as it eliminates the need to scale-up previously employed solutions, freeing up resources for other strategic initiatives. James and Paul are both excited for the future, with James saying, "We're on a journey with Island, we haven't exhausted its capabilities by any means." Island are constantly improving, with new features being rolled out all the time. As Island continues to evolve and innovate, SEP2 looks forward to leveraging its capabilities to uphold the highest standards of both security and productivity.

Ready to enhance your browsing experience with Island? Speak to your account manager or get in touch at info@sep2.co.uk.